Club Dining/Event Reservations Software

Clubdining.com - software designed exclusively for clubs - automates the process of taking, tracking and reporting on both ala carte and event reservations.

With an incredibly simple user interface, and a robust feature set, Clubdining.com is designed to help your club provide "Ritz Carlton" service by tracking and reporting member dining preferences, special days (birthday and anniversary, e.g.), special requests and favorite bottle of wine.
Clubdining.com Features:

- Tracks reservations for multiple dining rooms and events

- Tracks the tables in use by location, and considers varying turn times per location

- Allows blackout days/meals for dining locations (won't allow reservations to be taken)

- Allows multi-member reservations for special club events("table" reservation)

- On-screen reservation confirmation callback list

- Requires date, time, location/event and user initials before saving a reservation

- Handles non-member reservations as an option

- Tracks and reports member special days such as anniversary, birthday, spouses birthday, other

- Tracks and reports member food and cocktail preferences

- Tracks and reports member wine, dessert and other purchases for future tableside marketing and member care

- Tracks and reports member positive/negative comments

- Club customizable dining locations, hours of operation and table types

- Club customizable reporting/meal periods

- Intuitive, user-friendly look and feel

- Flow designed for the way clubs take reservations

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Clubdining.com Benefits:

- Improves member satisfaction by reducing or eliminating "lost" reservations

- Increases overall accuracy by requiring entry of dining location (or event), date, time and number in party

- Reduces overbooking by alerting the user to the number of tables in use (or covers) for a given location and time (automatically considers table turn time for the specified location)

- Decreases time spent on the phone; reservations take less time overall than writing in a reservation book

- Reduces errors in communication through clear, concise reporting

 - Improves member satisfaction by providing servers and managers with detail about each member's preferences and recent selections

 - Increases sales of higher ticket items by providing servers with information about prior purchases

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